Town of Wallingford, Connecticut

RICHARD HENDERSHOT

DEPARTMENT OF PUBLIC UTILITIES 100 JOHN STREET WALLINGFORD, CONNECTICUT 06492

TELEPHONE 203-284-4016 FAX 203-294-2267

May 26, 2020

Wallingford Department of Public Utilities Customers:

Recently, significant attention has been paid and appreciation given to "front line workers" throughout our society. In that sentiment, and also in that spirit, I wanted to call your attention to the dedicated work force that has continued to provide Wallingford with reliable electrical service, potable water, and wastewater service throughout the ongoing public health emergency. All three Divisions, namely Electric, Water and Wastewater, have continued to conduct business and operational activities, and have maintained service to all residences and businesses. It is with great pride and gratitude that I compliment these men and women for their daily efforts, helping to ensure that these critical services continue to be provided.

Just as other "front line workers" have received various forms of assistance and recognition from the general public, please join me in acknowledging these important workers and help to keep them healthy and safe. As you would expect, we have implemented procedures to reduce interpersonal exposure, including face-to-face transactions. We appreciate your continued respect of these new procedures with regard to entering our buildings by appointment only, and to the extent possible, by paying your Wallingford utility bills via check or money order, using the return payment envelope provided with each bill. These envelopes are pre-addressed, only requiring a stamp to be mailed. Another option would be using the same envelope for your payment, along with the payment coupon from the bottom of your utility bill, and placing the envelope in one of the drop boxes available for payments. One payment drop box is located on the Prince Street side of Town Hall, and is available 24/7 each and every day. Other drop boxes are located outside at the Electric Division Offices, 100 John Street and at the Water and Sewer Divisions Office at 377 South Cherry Street. These two boxes are available during regular business hours only.

Wallingford Electric Diwision

100 John Street, Wallingford, CT 06492 Hours: Mon. - Fri. 8:30AM to 5PM (203) 294-2020

To report a streetlight problem (203) 294-2273

Outage-related calls (203) 265-5055

Energy Conservation Programs (203) 294-2280

Public Utility Commission (203) 284-4016

Commissioners

Robert Beaumont, Patrick Birney, Joel Rinebold

Director of Public Utilities

Richard Hendershot

Tony Buccheri- Electric Division General Manager (203) 294-2265

Payment Locations

Tax Office Room 209, Wallingford Town Hall, 45 South Main Street

Drop Box

Wallingford Town Hall Adjacent to Prince Street entrance



Thank you in advance for your cooperation and assistance during this difficult time. Please let me know if there are any questions or concerns about any services that the Department of Public Utilities provides.

Sincerely,

Richard Hendershot

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Director — Department of Public Utilities



Wallingford Electric Division Newsletter

Serving our customers since 1899 | www.town.wallingfordct.us

9 Steps to Prepare for a Hurricane

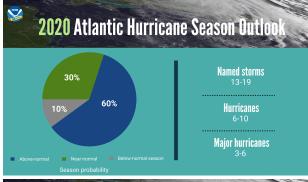
- 1. Make a plan.
 - Turn off utilities.
 - Single point of contact for all family members.
 - Have a plan for pet evacuations.
- 2. Secure the exterior.
 - Trim large trees and shrubs.
 - Bring in all outside patio furniture and potted plants.
- 3. Install storm shutters or nail pieces of plywood to window frames.
- 4. Move your cars.
 - Move cars to higher ground.
 - Park cars in garage or against the garage.
 - Do not park under trees, powers lines or in low-lying areas.
- 5. Power up.
 - Fill your car's gas tank.
 - Charge your cell phone.
 - Test your generator.
- 6. Unplug appliances.
 - Move appliances and household fixtures away from exterior doors and window openings.
- 7. Store important documents.
 - Keep important documents, such as legal papers, birth certificates, financial papers and insurance policy information in a safety deposit box.
 - Store valuables such as jewelry in a bolted safe or in an interior closet in your home.
- 8. Prep an emergency kit.
 - Gather flashlights, a portable radio, extra batteries, non-perishable food, bottled water, cash, blankets, clothing and toiletries.
 - Have one week's worth of prescription drugs on hand.
- 9. Identify a shelter room.
 - This enclosed area should be on the first floor, in the central part of the houses with no windows.
 - Avoid all unprotected windows and doors.

Busy Atlantic hurricane season predicted for 2020

Multiple climate factors indicate above-normal activity is most likely

An above-normal 2020 Atlantic hurricane season is expected, according to forecasters with NOAA's Climate Prediction Center, a division of the National Weather Service. The outlook predicts a 60% chance of an above-normal season, a 30% chance of a nearnormal season and only a 10% chance of a below-normal season. The Atlantic hurricane season runs from June 1 through November 30.

NOAA's Climate Prediction Center is forecasting a likely range of 13 to 19 named storms (winds of 39 mph or higher), of which 6 to 10 could become hurricanes (winds of 74 mph or higher), including 3 to 6 major hurricanes (category 3, 4 or 5; with winds of 111 mph or higher). NOAA provides these ranges with a 70% confidence. An average hurricane season produces 12 named storms, of which 6 become hurricanes, including 3 major hurricanes.





Keeping Your Upstairs Cool This Summer

If your home has a second story, you know that heat rises. For many, the answer is to crank up the air conditioning even

more, but that typically just turns your living room into an ice box.



The real key to upstairs comfort is limiting heat gain and

circulating the air. Ceiling fans make upstairs rooms feel cooler by

circulating the air and providing a cooling sensation on your skin. Just be sure to turn them off when you leave to avoid wasting energy. Invest in thermal blocking drapes and close them whenever there is direct sunlight. This will limit heat gain, keeping your entire house cooler.

Because we're so used to air conditioning, it's easy to forget that sometimes



it's actually cooler outside. On cool nights, open your windows and let that air in.

If it's still too warm upstairs, hire a qualified professional to check your attic for air leaks and ensure that it's properly

Now, go ahead and enjoy your upstairs this summer. It's cool.

insulated.