



Wallingford Electric Division Newsletter

Serving our customers since 1899 | www.town.wallingfordct.us



PLEASE BE AWARE THERE IS A NEW SCAM AFFECTING WED CUSTOMERS

Customers are receiving telephone calls telling them a final payment is needed over the phone for their account. The caller informs them that their service is being transferred to Eversource or UI.

Wallingford Electric is not affiliated with any other electric service providers. If you're unsure that you are speaking with a WED employee, please call our Customer Service Department at 203-294-2020



The Wallingford Youth & Social Services Department provides assistance to eligible Wallingford residents who are struggling to pay their past due electric bills. If you are a Wallingford resident, have an electric bill in your name and would like to learn more about assistance programs, please call our office at 203 294-2175.

Did you know that many forms are available on line to be downloaded and completed?

These completed forms can be emailed to electricsservice@wallingfordct.gov. The transaction will be completed by the next business day.

Please visit our website at www.wallingfordelectric.com and choose Electric Division from the list of departments. The following are the forms available for download. Contract for Service Residential, Contract for Service Non-Residential, Customer Mailing Address Change Form, Request to Disconnect Service – Final Bill and Customer Contact – Important Information Request Form.

Wallingford Electric Division

100 John Street, Wallingford, CT 06492
Hours: Mon. - Fri. 8:30AM to 5PM
(203) 294-2020

To report a streetlight problem
(203) 294-2273

Outage-related calls
(203) 265-5055

Energy Conservation Programs
(203) 294-2280

Public Utility Commission
(203) 284-4016

Commissioners
Robert Beaumont, Patrick Birney, Joel Rinebold

Director of Public Utilities
Richard Hendershot

General Manager of the Electric Division
Tony Buccheri- (203) 294-2265

Payment Locations
Tax Office Room 209, Wallingford Town Hall,
45 South Main Street, Wallingford, CT
Hours of operation - M-F 9am-5pm

Wallingford Electric Division Customer Service Center
100 John Street Wallingford, CT
Hours of operation - M-F 8:30am-5pm

Drop Box
Wallingford Town Hall
Adjacent to Prince Street entrance





Residential Customers Can Help WED Moderate Peak Power Demands

The daily peak demand for electricity is that moment when WED's customers use more power than at any other time of day. On weekdays the peak demand typically occurs between 4:00 and 8:00 PM when most businesses are still open and people are returning home from work. Due to air conditioning use the peak demand for electricity is greatest during the summer months. Increases in energy use are adding to the peak demand which impacts WED's total cost for electricity and, under certain conditions, strains the power grid. WED's residential customers can help moderate our peak demand by using some of their appliances in the morning or the evenings (after 8:00 PM). The power requirements for several high-energy use appliances are listed below.



Central Air Conditioner: 1,000 to 1,500 watts/ton

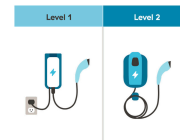
Dishwasher: 1,200 to 2,400 watts

Electric Clothes Dryer: 1,800 to 5,000 watts



Level 1 EV Charger: 1,200 to 1,800 watts

Level 2 EV Charger: 3,300 to 19,200 watts



Since the majority of energy used for clothes washing goes to heating the water, customers with electric water heaters should do hot water loads at nights or on weekends. Natural gas and oil-fired water heaters do not impact peak demand so customers with these products have more flexibility as to when they can use their clothes washers.

Running high-energy use appliances in the morning or at night, especially during heat waves when electricity is needed for air conditioning, will help WED better manage our distribution system and help keep our electric costs low.

Hurricane Information

NOAA's Climate Prediction Center includes a range of 14 to 21 named storms (winds of 39 mph or higher), of which six to 10 could become hurricanes (winds of 74 mph or higher), including three to six major hurricanes (category 3, 4 or 5; with winds of 111 mph or higher).



BEFORE A NATURAL DISASTER: take an inventory of your emergency supplies and replenish (water, food, batteries) as needed. And ensure you have sufficient necessary medications on hand.



AFTER A NATURAL DISASTER: Make sure that your family members are not hurt.



If you experience a power outage call our emergency number at **203-265-5055** to report it.



DO NOT TOUCH or go near power lines that have been knocked down.



If there is a power outage, you should be careful of food safety and carbon monoxide poisoning.



DO NOT use portable generators inside your home, garage, carport, basement or other enclosed space, like a covered porch. Only use portable generators outside and at least 20 feet from you and your neighbors' homes. Keep your generator away from doors, windows or air intake vents.



If you have to evacuate, turn off your main circuit breaker and unplug your electrical appliances. Do not attempt to shut off power from your breaker box if you must stand in water to do so.

